

March Inquires

Student name - Narmadha Bharathi

Contact no- 0716108945 /0760215553

Issue- Student registration

Reason- She already registered with phone number and login with incorrect email address.

How to solve it - Check her details and said correct login method with phone number with example video.

Student name - Anumi Janithra

Contact no- 0711930736

Issue- Student registration

Reason- Login with incorrect email (wrong spelling)

How to solve it - Check her details and said email with correct spelling.

Student name - Dilshan Pradeep Kumara

Contact no- 0743322702

Issue- payment confirmation issue.

Reason- He can't upload the payment receipt his side and He hasn't joined the WhatsApp group.

How to solve it - We uploaded his payment receipt and informed Sathsara sir to contact Mr. Pradeep. .

(He called Sathsara sir and asked him to give his money back.)

Student name - Thanuja Kumari

Contact no- 0701904486

Issue- Payment issue.

Reason- Same course But two order ids

How to solve it - Duplicate order canceled.